

February 4, 2020



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Address
City ST Zip

UPDATE:

Accounts conversion into Aloha Pacific Federal Credit Union's core system has been postponed until July 31, 2020.

Dear Valued Member,

The transfer of Hawaii Pacific Federal Credit Union accounts into Aloha Pacific Federal Credit Union's core computer system has been postponed until July 31, 2020 because of technical and scheduling circumstances beyond our control.

The decision to postpone the system conversion was a difficult one, but we thought it necessary, to ensure the conversion of your accounts into the Aloha Pacific core system goes seamlessly, with minimal interruption.

Of course, your accounts continue to be federally insured. And there will be no disruption of service or changes to your accounts.

With the new conversion date:

- The Pearlridge and Ala Moana branches will remain open until July 31.
- Effective February 10, 2020, the Ala Moana branch will be open only on Mondays, Wednesdays and Fridays.
- The hawaiiapacific.org website will continue to be available through July 31.

We will mail a Welcome Kit to you at least one month prior, which will include important details about the upcoming conversion.

We sincerely apologize for any inconvenience this delay may cause, and look forward to assisting you in your financial goals for many years to come. Thank you for your continued support and loyalty. Your membership is greatly appreciated.

Sincerely,

A handwritten signature in black ink, appearing to read "Vince J. Otsuka".

Vince J. Otsuka
President & CEO
Aloha Pacific Federal Credit Union

A handwritten signature in black ink, appearing to read "Mark Y. Yamane".

Mark Y. Yamane
Senior Vice President & Chief Financial Officer
Aloha Pacific Federal Credit Union